

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Carl D. Dvorak et al.  
Serial No.: 09/829,292  
Filed: April 9, 2001  
For: Rules Based Ticketing for Self-Scheduling of Appointments  
Art Unit: 3623  
Examiner: Dave Robertson  
Docket No.: 1517.003

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**FIRST AMENDMENT**

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Commissioner of Patents and Trademarks  
U.S. Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the office action of March 16, 2007, the Applicant hereby amends the application as follows:

Amendments to the claims begin on page 2 of this communication; and  
Remarks begin on page 11 of this communication.